

FRATELLI PRIVACY & SECURITY EST. 1998

life is good 

THE FOLLOWING TERMS AND CONDITIONS APPLY

INTRODUCTION

Fratelli Frankston Online Ordering/App is committed to ensuring the privacy and security of all information collected from our users. In accordance with the privacy legislation applicable in Australia, this Privacy Policy outlines the information collection practices used by Fratelli Frankston Online ordering/App, how that information is used and the choices the customer can make about the way the information provided to us is collected and used. By using this website/App the customer has agreed to and consents to the collection, use and disclosure of personal information by Fratelli Frankston Online Ordering/App as set out in this policy.

Personal information is information or an opinion about an individual whose identity is apparent, or can be reasonably ascertained, from the information or opinion.

COLLECTION OF PERSONAL INFORMATION

Fratelli Frankston Online Ordering/App only collects information for the purposes of conducting business as an online service provider. The information we collect from each customer will be information given to us when the customer:

- Completes a transaction with us
- Registers or subscribes to our clubs
- Purchases a Restaurant Voucher (Dine in)

Fratelli Frankston Online Ordering/App needs to collect information about each customer in order to allow us to deliver our service. This information includes, but is not limited to details such as:

- Customer Name
- Customer contact details including but not limited to Email Address, Contact Number & Home address.
- Customer payment details.

Other personal information that we collect in the course of the transaction or that a customer provides Fratelli Frankston when/if a customer contacts us.

HOW FRATELLI FRANKSTON WILL USE AND DISCLOSE YOUR PERSONAL INFORMATION

Fratelli Frankston Online Ordering/App will use the customer's information for the purposes of:

- Providing our services to the customer
- Our internal management needs
- Our marketing activities; newsletters & database inclusions.
- Responding via email to any questions or comments submitted to us
- Any other purpose the customer has consented to
- Any use that is authorized by Law

If the customer decides to complete an online form, the information that the customer enters into the online form will be collected and saved by us. The information supplied to us is used to assess the customer's requirements and to enable Fratelli Frankston or takeaway delivery staff to contact the customer in response to the enquiry.

We may disclose the customer information to various third parties that provide services to us, including third parties that provide our payment gateway, marketing, logistics and technology support services.

We may disclose your information to various parties for the following purposes:

- To send marketing material for goods or services we think might interest the customer (whether or not related to the customer's application)
- For Administration Purposes (including but not limited to processing the customer's Pick up and/or Home Delivery order)
- For such other purposes as we shall in our discretion determine, including for our commercial advantage.

It is a condition of the customer's use of Fratelli Frankston Online Ordering/App that the customer agrees to allow their data to be disclosed to these third parties and if they need to establish contact with the customer. If at any point the customer would like to have their saved data deleted from our system, we urge the customer to contact us and we will arrange to have their records deleted from our database.

As a user of our service, the customer may occasionally receive email updates from us i.e. Newsletters. The customer can always unsubscribe and opt out from receiving these messages.

Unless otherwise prohibited by law or our contractual obligations, we may disclose personal information if required by law, court order, or as requested by a governmental law or law enforcement authority, or in the good faith believe that disclosure is otherwise necessary or advisable. Such situations may include: to perform, maintain or enforce contracts with our users or suppliers; to protect the rights or properties of the Fratelli Frankston Online ordering/App, our business affiliates, our users, or others; or when we have reason to believe that disclosing the information is necessary to identify, contact, or bring legal action against someone who may be causing, or who may be threatening to cause, interference with or damage to our rights or properties, whether intentionally or otherwise; or when someone else could be harmed by such activities.

OPTING OUT OF PROMOTIONAL INFORMATION

Every customer has the ability to opt out or unsubscribe from any promotional advertising at any time by following the prompts at the bottom of every email from Fratelli Frankston.



Connect and share with us

ADDRESS

227 Cranbourne Road,
Frankston, Victoria 3199

CONTACT US

PHONE: 03 9776 5277
info@fratellifrankston.com.au

FRANKSTON
FRATELLI
pizza pasta grill

EST. 1998

THINK LOCAL - EAT ITALIAN. With Love @ FRATELLI