

FRATELLI ONLINE ORDERING EST. 1998

life is good 

THE FOLLOWING TERMS AND CONDITIONS APPLY

ORDERING:

All online orders are treated as an express intention to purchase the nominated goods for the agreed online prices.

You accept that any delivery charges if applicable will be included with your online purchase order.

Fratelli Frankston reserve the right to alter the agreed price if an incorrect price was caused by a software fault, error or malicious attack.

If you purchase a product from Fratelli Frankston, we may request certain personally identifiable information from you. You may be required to provide contact information (such as name, email, and postal address) and financial information (such as credit card number expiration date). Fratelli Frankston will use this information for billing purposes and to fill your orders. If we have trouble processing an order, we will use this information to contact you.

All online orders must be paid for before pick up / delivery take place. All online orders need to be paid for at the time of order confirmation.

If you do not agree with these Terms & Conditions of use, do not order from the Fratelli Frankston online App but rather contact Fratelli Frankston via phone to place your order. Please note* personal details will still be required.

METHODS OF PAYMENT

For ordering online Fratelli Frankston accept the following methods of payment:

- Secure credit card transactions with PAYPAL Payment Gateway for all credit cards. A payment is considered complete when the funds have been approved by PAYPAL. This process occurs within seconds of processing.
- Fratelli Frankston do not store any credit card details

INTELLECTUAL PROPERTY

All text, graphics, user interfaces, photographs, trademarks, logos and artwork including but not limited to the design, structure, selection, coordination, expression, "look & feel" and arrangement of such content, contained on the Fratelli Frankston online ordering App is owned, controlled or licensed by Fratelli Frankston and is protected by copyright, patent and trademark laws, and various other intellectual property rights and unfair competition laws. You may use information on the Fratelli Frankston Online ordering App only for your personal, non-commercial informational purpose. No content may be copied, reproduced, republished, uploaded, posted,

publically displayed, encoded, translated, transmitted or distributed on any way to another computer, server or website or other medium for publication or distribution for any commercial enterprise without Fratelli Frankston's written consent. By Submitting content to Fratelli Frankston Online Ordering App you grant Fratelli Frankston the ownership to this intellectual property and the right to use it in any manner Fratelli Frankston chooses, to the maximum extent permitted by law.

RELEASE AND INDEMNITY:

You agree to release and indemnify and hold Fratelli Frankston (as applicable) affiliates, directors, agents and employees harmless from and against any claims, demands, proceedings, losses and damage (actual, special and consequential) of every kind of nature, known and unknown including legal fees on the indemnity basis, arising from or in relation to the service provided by Fratelli Frankston, including those made by any third party arising out of your breach of these Terms of Use, or your Violation of any law or the rights of a third party.

PERSONAL INFORMATION

All information provided (Personal Information) will be only used by Fratelli Frankston for the purpose of managing the Fratelli Frankston data base and conducting promotions for current and future promotional and marketing purposes without further reference or compensation.

Fratelli Frankston may disclose Member Information to its agents (if required) to assist in conducting promotions and as required, to Australian regulatory authorities.

Members can request access to update or correct their Personal Information held by Fratelli Frankston and may request that they not receive further promotional or marketing communications from Fratelli Frankston.

If a customer un-subscribes / opts out of Fratelli Frankston mailing list, they will no longer be valid to receive a Birthday Club Voucher.

Should Members contact details change during the life of their Fratelli Frankston membership or any Promotion Period, it is the member's responsibility to notify Fratelli Frankston.

Fratelli Frankston is bound by the National Privacy Principles in the Privacy Act 1988.

RETURN POLICY

Any meal found to be non-acceptable must be returned to Fratelli Frankston un-eaten for evaluation immediately. Any meals partly eaten cannot be refunded or exchanged.



Connect and share with us

ADDRESS

227 Cranbourne Road,
Frankston, Victoria 3199

CONTACT US

PHONE: 03 9776 5277
info@fratellifrankston.com.au

FRANKSTON
FRATELLI
pizza pasta grill

EST. 1998

THINK LOCAL - EAT ITALIAN. With Love @ FRATELLI